NON-PROFIT MANAGEMENT LAB (NML)

Tuesday, June 26, 2018
9:30 a.m. to 12:00 p.m.
55 Laurier Avenue East, DMS 7170 (7th floor)

Aligning Your Operations to Your Strategic Plan

AGENDA

(9:30 a.m. to 9:45 a.m.)
Coffee/Tea and Registration

(9:45 a.m. to 9:50 a.m.)
Introduction: Ömer Livvarçin - Part-time Professor and Program Manager, Telfer Master of Business in Complex Project Leadership

(9:50 a.m. to 10:20 a.m.)
Presentation: Michael Maidment - CEO, Ottawa Food Bank

(10:20 a.m. to 10:50 a.m.)
Presentation: Marc Provost - Executive Director, The Salvation Army

(10:50 a.m. to 11:05 a.m.)
Break

(11:05 a.m. to 11:35 a.m.)
Presentation: Adrian Cho - Director, Getting S**t Done at Shopify, and Artistic Director of the Ottawa Jazz Orchestra

(11:35 a.m. to 12:00 a.m.)
Presentation: Ömer Livvarçin
Biography

Born in Thompson, Manitoba and raised in Newfoundland and Labrador, Michael has now called Ottawa home for over 20 years. Michael joined the Ottawa Food Bank in September 2013. As chief executive officer, Michael leads one of Canada's largest food banks and one of our community’s most effective charities. Prior to joining the Ottawa Food Bank, Michael worked with The Salvation Army as the director of Public Relations, Development and Federal Government in the National Capital, Kingston and Quinte regions.

Within the community, Michael was a member and former chair of the City of Ottawa Poverty Issues Advisory Committee – a committee responsible for advising city councillors and senior city staff on issues related to poverty and he was a member of the steering committee that developed Ottawa’s Poverty Reduction Strategy, passed by Council in 2010. Michael was a member of the Committee Against the Commercial Sexual Exploitation of Children and Youth chaired by Senator LGen. Roméo Dallaire aimed at ending the trafficking and exploitation of Canadian children and youth and is a frequent speaker on the issue of human trafficking. Michael also served as a member of the board of directors for the Ottawa Grace Manor long-term care facility, a volunteer with the United Way of Ottawa, volunteer with Special Olympics and is a member of the Morgan’s Grant Community Association in Kanata. Michael is the board chair of the Ontario Association of Food Banks and a board member with the Crossroads Children’s Mental Health Centre.

Keeping Michael grounded are his wife Leanne, children Emmanuelle and Gabriel and the pursuit of a sub-80 golf score.
Biography

Marc has spent years on both the inside and the outside of non-profit agencies providing all kinds of services. Before becoming the Salvation Army Ottawa Booth Centre’s Executive Director in 2013, Marc worked as a Program Manager of Child Care Services for The City of Ottawa, overseeing the funding of City funded child care services. For some years prior to that, Marc was the Program Manager of Residential Services, also for The City of Ottawa, responsible for operating the City's two family shelters and funding the City contracted community emergency shelter Services and other related programs and services.

The Salvation Army offers many services. Marc has learned the importance, both from a funder’s perspective and a non-profit Executive’s perspective, of ensuring an agency is not just chasing money but is instead steeped and focused on their mission, vision and values. Knowing who you are, what your mission is helps clarify roles for everyone and the agency is stronger for it.
**Biography**

Adrian Cho, with thirty years’ experience as a leader in software development and over ten years as a leader in the performing arts, Adrian Cho has a unique perspective on leadership, collaboration, innovation and agility gained from managing two successful parallel careers and combining them into a third pursuit.

Adrian has worked in the field of software development at both small and large companies leading projects of all sizes from concept to delivery. He is currently working at Shopify as the Director of Getting Shit Done (yes, really) where he leads a business unit helping the company accelerate and become more effective at scale by growing culture, hacking process, coaching people and teams, and building automation to reduce friction.

As a musician, Adrian is a multi-instrumentalist who performs primarily as a jazz bassist. Since 2006 he has been the Artistic Director of the Ottawa Jazz Orchestra, a unique, critically acclaimed symphonic jazz ensemble that brings together an impressive array of professional jazz and symphony musicians. His busy schedule includes weekly Saturday night gigs at Madisons New York Grill & Bar in downtown Ottawa, a full season of concerts at Canada’s National Arts Centre, and teaching at Carleton University’s Learning in Retirement program.

Combining his experiences in arts and business, Adrian developed The Jazz Process, an execution-oriented framework for collaboration, innovation, and agility that can help teams in any domain improve their performance. His book, The Jazz Process: Collaboration, Innovation and Agility, published by Addison-Wesley in 2010, has been endorsed by a diverse collection of thought leaders.
**Biography**

Dr. Omer Livvarcin holds a Ph.D. from the Management Department at the Yeditepe University, in Istanbul. He received his MBA in Defense Systems Management and his M.Eng. in Engineering Acoustics from the Naval Postgraduate School in Monterey, California.

A retired Officer with the Turkish Naval Forces, Dr. Livvarcin currently is part-time professor with TELFER School of Management at the University of Ottawa. He is also Program Manager of TELFER Master of Business in Complex Project Leadership.

Besides his roles in academia, Dr. Livvarcin is Founder and Lead Consultant of Vectors Group, a consulting firm specialized in non-profit management.

Dr. Livvarcin’s research interest include nonprofit management, strategic management, change management, organizational performance, leadership and project management. He has developed and published several scientific models (i.e. Vectors Model, BEST Model, Balance Model, Project Atmosphere, Voluntary Unpaid Overtime) and metrics to increase strategic performance in public and non-profit organizations.